



Cement Corporation of India Limited
(A Govt. of India Enterprise)
Core 5, Scope Complex, 7, Lodhi Road
NEW DELHI-110 003
CIN- U74899DL1965GOI004322

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Website: www.ccilttd.in

NOTICE INVITING E-TENDER (NIT)
(Only through e-procurement)

1.0 Tender is invited for following Services:

- Tally ERP 9 - Online Cloud IT Infrastructure for 30 concurrent users (32 Cores, 64 GB RAM, 100 GB Storage including automatic regular backup)
- 60000 Nos. of API Calls Hits against add on feature for E-Invoicing & E-Zee GST Module.

The complete set of tender documents is available on websites www.ccilttd.in, www.eprocure.gov.in and www.cci-etender.com of Antares Systems Ltd.

E-TENDER NO.	ND/M&CS/TALLY/ERP/2021-22
MODE OF TENDER	e-Procurement System (Online Part A - Techno-Commercial Bid and Part B - Price Bid) through www.cci-etender.com of Antares Systems Ltd.
Date of NIT available to parties to download	From 14.01.2022 (11:00 hrs.) Till 02.02.2022 (15:00 hrs.)
Date of Starting of e-Tender for submission of on line Techno-Commercial Bid and Price Bid at www.cci-etender.com	From 14.01.2022(11:00 hrs.) Till 02.02.2022 (15:00 hrs.)
Date & time of opening of Part-A (i.e. Techno-Commercial Bid)	02.02.2022 at 15:30 hrs.
Part-B Price Bid: Date of opening of Part-B i.e. price bid shall be informed separately	To be communicated separately.
Validity of bids	120 days from the date of techno- commercial bid opening.

Sr. Manager (IT)

Note: The tenderers are advised to keep visiting our website till last/extended date of submission/due date of opening of tender for corrigendum /addendum, if any, to the tender.

List of Annexure

The tender documents comprise of following:-

Annexure: I	Important Instructions to Bidders
Annexure: II	Checklist
Annexure: III	Part-III- Special terms & conditions
Annexure: IV	Price Bid Performa (Price schedule) to be submitted duly filled in on-line as Part-B. Cost break up rates quoted may also be furnished.

Important Instructions for E-procurement

This is an e-procurement event of CEMENT CORPORATION OF INDIA. The e-procurement service provider is Antares Systems Ltd., No.24, 1st Floor, Sudha Complex, 3rd Stage, 4th Block, Basaveshwar anagar, Bangalore-560079.

You are requested to read the tender terms & conditions (**Annexure: I, II, III & IV**) of this tender before submitting your online tender. Tenderers who do not comply with the conditions with documentary proof (wherever required) will not qualify in the Tender for opening of price bid.

1	<p>Process of E-Tender: Registration: (To be done by our service provider M/s Antares System Ltd. at Free of cost) The process involves vendor's registration with Tender wizard e-procurement portal. Only after registration, the vendor(s) can submit his/their bids electronically. Electronic Bidding for submission of Techno-Commercial Bid as well as Price Bid over the internet will be done. The Vendor should possess Class III signing type digital certificate. Vendors are to make their own arrangement for bidding from a P.C. connected with Internet. Antares Systems Ltd is not responsible for making such arrangement. (Bids will not be recorded without Digital Signature).</p> <p>SPECIAL NOTE: THE PRICE BID AND THE TECHNO-COMMERCIAL BID HAS TO BE SUBMITTED ON-LINE AT www.cci-etender.com</p> <p>Vendors are required to register themselves online with www.cci-etender.com→ 'Register Me' link. Filling up details and creating own user id and password→ Submit. Vendors will receive a system generated mail confirming their registration in their email which has been provided during filling the registration form.</p> <p>In case of any clarification, please contact CCI/Antares Systems Ltd, (before the scheduled time of the e- tender).</p> <p>Contact person (Cement Corporation of India): 1. SM (IT), Landline: 011-24360099 Mobile:7827939857 Email: mandcs_co@ccilttd.in</p> <p>Contact person (Antares Systems Ltd): 1. Mr. Pravesh Mani Sr.Exe-CRM Mobile: 09044314492</p> <p>2. Helpdesk Ph: 0804935200 Ph: 03346046611</p> <p>Email:praveshmani.t@antaressystems.com</p> <p>B) System Requirement: Windows 8, 10 Professional Operating System, Internet Browser-9, 10 &11. Signing type Class 3 digital signature, Java JRE 6 and above</p>
2	<p>(A) Part-A Techno-Commercial bid will be opened electronically on specified date and time as given in the NIT. Bidder(s) can witness electronic opening of bid.</p> <p>(B) Part-B Price bid will be opened electronically of only those bidder(s) who's Part-A Techno- Commercial Bid is found to be Techno-Commercially acceptable by CCI. Such bidder(s) will be intimated date of opening of Part-B Price bid, through valid email confirmed by them.</p>

	Note: The tenderers are advised to offer their lowest possible rates taking into account the prevailing market conditions. There would generally be no negotiations hence please submit your most competitive prices while submitting the price bid. However, if the rate is still considered high, action as per prevailing instruction/guideline shall be taken.
3	All entries in the tender should be entered in online Technical & Commercial Formats without any ambiguity.
4	In case of failure to access the payment towards non-refundable fees for any reason, the vender, in term, will not have the access to on line e-tender and no correspondence in this respect will be entertained and CCI will not be responsible for any such lapses on this account. Bidder(s) are advised to make remittance of non-refundable fees through separate DD well in advance and verify completion of transaction in respect of non-refundable fees. Vendors are instructed to use Upload Documents link in My menu to upload documents in document library. Multiple documents can be uploaded. Maximum size of single document for upload is 5 MB. Once documents are uploaded in the library, vendors can attach documents through Attach Document link against the particular tender. For further assistance please follow instructions of vendor guide
5	All notices/corrigendum and correspondence to the bidder(s) shall be sent by email only during the process till finalization of tender by CCI. Hence the bidders are required to ensure that their corporate email I.D. provided is valid and updated at the stage of registration of vendor with Tender wizard (i.e. Service Provider). Bidders are also requested to ensure validity of their DSC (Digital Signature Certificate).
6	The responsibility of downloading the related corrigenda, if any, will be that of the downloading parties.
7	E-tender cannot be accessed after the due date and time mentioned in NIT.
8	Bidding in e-tender: a.) It is mandatory that all the bids are submitted with digital signature certificate otherwise the same will not be accepted by the system. b.) Buyer reserves the right to cancel or reject or accept or withdraw or extend the tender in full or part as the case may be without assigning any reason thereof. c.) No deviation of the terms and conditions of the tender document is acceptable. Submission of bid in the e-tender floor by any bidder confirms his acceptance of terms & conditions for the tender. d.) Unit of Measure (UOM) is indicated in the e-tender Floor. Rate to be quoted should be in Indian Rupee as per UOM indicated in the e-tender floor/tender document.
9	Any order resulting from this open e-tender shall be governed by the terms and conditions mentioned therein.
10	No deviation to the technical and commercial terms & conditions are allowed.
11	After submitting online bid, the bidder cannot access the tender, once it has been submitted with digital signature
12	CCI has the right to cancel this e-tender or extend the due date of receipt of bid(s) without assigning any reason thereof.
13	The online tender should be submitted strictly as per the terms and conditions and procedures laid down in the website www.cci-etender.com of Antares Systems Ltd.
14	The bidders must upload all the documents required as per terms of NIT. Any other document uploaded which is not required as per the terms of the NIT shall not be considered.

15	The bid will be evaluated based on the filled-in technical & commercial formats.
16	The documents uploaded by bidder(s) will be scrutinized. In case any of the information furnished by the bidder is found to be false during scrutiny, punitive action including suspension and banning of business can also be taken against defaulting bidders.
17	Bidders are requested to read the vendor guide in the page www.cci-etender.com to familiarize themselves with the system before bidding.

For and on behalf of CCI Ltd.

Sr. Manager (IT)

Checklist

The following documents have to be submitted in online mode along with Techno-commercial and Price Bids of the tender. The Bidder's are requested to visit the website of CCI: www.ccilttd.in and click on "Tenders" tab to view the General Terms & Conditions (GTC) of the contract. Bidders are advised to go through the detailed GTC and successively submit the various Annexure as given in the table below:

S.No.	Item	Yes/No/NA
1	Scanned copy of covering letter (Annexure-1)	
2	Copy of GST Registration Certificate and PAN Card	
3	Copy of Latest Income Tax Return	
4	Balance Sheet for last 3 financial years	
5	Udyog Aadhar Number (For MSME bidders)	
6	Annexure 3 (Declaration of relation to officer of CCI)	
7	Annexure 5 (Bidder's firm/company profile]	
8	Annexure 8 (Details of orders executed including CCI during the last three years)	
9	Annexure 9 (Declaration letter of having read and understood the GTC)	
10	Purchase Order Copies of Last 3 yrs	

**CEMENT CORPORATION OF INDIA LIMITED
(A GOVT. OF INDIA ENTERPRISE)
PART-III – SPECIAL TERMS & CONDITIONS**

For Providing the **Cloud hosting services for Tally ERP 9.**

This tender contains Part-I and Part-II general terms, Part-III special terms and conditions and price bid.

Please visit our website www.ccilttd.in for Covering letter, Part-I - Instruction to tenderers, Part-II- General Terms & conditions, Integrity pact, all formats and submit the same & Annexure-9 duly filled and signed along with the tender.

In addition to the General terms & conditions of the tender under Part I & II, the following additional specifications and special conditions will also apply to the contract. These special conditions given below, if contrary to any conditions given in Part I & II, shall prevail thereon.

1. Scope of work :

- The Service Provider shall be responsible for providing Cloud services (24 x 7 x 365) throughout the contract period.
- The Service Provider shall be responsible for configuring of hardware and deployment of tally ERP 9.
- The Services Bidders should provide the configuration with latest Gen hardware, load balancing support and latest Windows 2019/2022 with legal Antivirus.
- Regular Daily incremental backup and Weekly Full backup is to be provisioned with retention period of 3 years. Any time back up may be asked by CCI and Cloud service provider has to provide on the same day.
- Admin Console access to the server should be provided to the CCI.
- Web portal to be provided for Tally ERP 9 Application user access control. Also option to restricting/allowing Tally ERP 9 the user to a particular PC/Device or no of connection from single PC.
- Separate export folder to be provided for taking data from tally ERP 9.
- In case the successful bidder abandons the work or fails to execute the work or work is not satisfactory, then CCI may cancel the work order by giving 30 days notice.

2. Eligibility Criteria :

The Bidders should provide the following documents towards meeting the following eligibility Criteria of the tender.

S.No.	Minimum Eligibility Criteria
a)	The bidder should be registered for sales /services
b)	The bidder should have at least 50 lakh turnover from Cloud services Sales in last year.
c)	The bidder should be a profit (net) making firm in the last year.
d)	Bidder should have office in India
e)	The bidder should not have been blacklisted by Central / State Government/ PSU in India at the time of submission of the Bid

Note: If Bidder does not meet above eligibility criteria, the Bid will not be considered for financial evaluation.

3. Service Level Performance and penalty:

- A.** The average availability of the Server and application shall be at least 99.5% in a Quarter.

- B. Reports for performance, monitoring / usage to be submitted by the service provider on quarterly basis.
- C. Uptime Calculation: Uptime shall be calculated as (Total Time – Down Time) X 100 /Total Time. Deduction in payment will be made for downtime in the quarterly bills raised by the CSP.
- D. The response time for attending the faults will be 1 hour after they are reported to the Cloud Service Provider. The CSP will rectify the faults within 4 hours. The services shall be provided 24 X 7 days in a week.

Sl. No.	Uptime	Penalty in % on quarterly bill
1	> = 99.50%	0
2	> 99.00 to < 99.50	10
3	> 98.00 to < 99.00	20
4	> 97.00 to < 98.00	30
5	> 95.00 to < 97.00	50
6	> 90.00 to < 95.00	70
7	< 90%	100

Downtime due to the following situations will not be considered for the purpose of penalty:

- a) Due to schedule maintenance by the service provider, with prior approval from the company

4. TIME FRAME:

The work is to be completed within a time frame of 30 days from the date of the Award of Contract.

5. PAYMENT TERMS :

- (a) Payment terms: Payment will be made at the end of every quarter equivalent to 1/4 of the annual contract value within 15 days of submission of bill subject to satisfactory performance.
- (b) All statutory deduction will be made like TDS-IT & TDS GST
- (c) GST amount will be reimbursed after upload invoices by the party in their GST portal & payment of Tax & submission of proof of the same.

6. DURATION OF CONTRACT :

The period of contract is initially for a period of one year from the date of issue of work order and the same can be extended for a further period of one year at the discretion of CCI .

7. SECURITY DEPOSIT :

Successful tenderer(s) shall have to furnish a security deposit equivalent to 5% (five per cent) value of the order calculated on landed cost basis i.e. basic price plus taxes, duties & freight by way of demand draft/bank guarantee (as per CCI's format to be provided by respective unit) in terms of Clause 2 of Part II of the tender documents towards satisfactory performance of the contract. Security deposit is to be submitted at respective unit. SD will be released within 3 months after completion of work.

8. LIQUIDATED DAMAGES:

In case of any delay in services, Liquidated damages @ ½% per Fortnight of the value of

undelivered portion or part thereof to maximum of 5% shall be recovered. Also we may resort to risk purchase.

9. CONFIDENTIALITY:

The Bidder shall maintain strict confidentiality of all the documents, information, data coming in possession of the Bidder as a result of awarding the contract and also any oral, written or other information disclosed for evaluation or for any other purposes shall be considered as confidential information passed on to the bidder. The Bidder should certify in writing that the design of any document being printed / processed for Corporation is not used / shall not be used by the Bidder for any other Organization / entity under any circumstances. Any violation of the same will be liable for action under the law, which shall entitle Corporation to claim damages apart from taking action under the appropriate Law

- 10.** Any drop in the charge/tariff of cloud service during the contract period shall be passed on to CCI. However if there is any increase CCI will not pay that increase. No escalation of rates is allowed during the contract period and extended period.
- 11.** Any increase in Cloud Services needed by CCI in future would be on pro-rata basis. However, CCI shall place the order for required additional Cloud Services as and when required by giving a written request to the tenderer.
- 12.** No other charges would be payable by CCI.

Tender No. - ND/M&CS/TALLY/ERP/2021-22

Price- Bid

S. No	Description	Rate (in Rs.)	Applicable GST (in Rs.)	Total (in Rs.)
1	Annual - Tally ERP 9 - Online Cloud IT Infrastructure for 30 concurrent users (32 Cores, 64 GB RAM, 100 GB Storage including automatic regular backup)			
2	Annual - 60000 Nos. of API Calls Hits against the add on feature for E-Invoicing & E-Zee GST Module (To be billed on actual no of Hits)			

1. The Lowest Bidder (L-1) shall be evaluated on the basis of net cost to the corporation i.e. total landed cost.

Signature of Tenderer with official stamps**Date & Place:**